"बिजनेस पोस्ट के अन्तर्गत डाक शुल्क के नगद भुगतान (बिना डाक टिकट) के प्रेषण हेतु अनुमत. क्रमांक जी. 2-22-छत्तीसगढ़ गजट/38 सि. से. भिलाई, दिनांक 30-5-2001."



पंजीयन क्रमांक ''छत्तीसगढ़/दुर्ग/09/2013-2015.''

# छत्तीसगढ़ राजपत्र

## प्राधिकार से प्रकाशित

| ज्मांक 14 ] रायपुर, शुक्रवार, दिनांक 6 अप्रैल 2018—चैत्र 16, शक 1940 |   |  |
|--|---|--|
|  | विषय-   | —सूची  |
| (3) उच्च न्याया<br>राज्य शासन के सं                                  | के आदेश, (2) विभाग प्रमुखों के आदेश,<br>लय के आदेश और अधिसूचनाएं, (4)<br>किल्प, (5) भारत शासन के आदेश और<br>) निर्वाचन आयोग, भारत की अधिसूचनाएं,<br>परिशिष्ट. | भाग 3.—(1) विज्ञापन और विविध सूचनाएं, (2) सांख्यिकीय<br>सूचनाएं.<br>-<br>भाग 4.—(क) (1) छत्तीसगढ़ विधेयक, (2) प्रवर समिति के<br>प्रतिवेदन, (3) संसद में पुर:स्थापित विधेयक, (ख) (1)<br>अध्यादेश, (2) छत्तीसगढ़ अधिनियम, (3) संसद् के |
| भाग 2.—स्थानीय निकाय व   | की अधिसूचनाएं.  | अधिनियम, (ग)(1) प्रारूप नियम, (2) अंतिम नियम.  |

## भाग १

### राज्य शासन के आदेश

No. 79/CSERC/2018.— In exercise of the powers conferred by Section 50 read with Section 181 of the Electricity Act, 2003 and all other powers enabling it in this behalf and after previous publication, the Chhattisgarh State Electricity Regulatory Commission hereby makes the following amendments to the Chhattisgarh State Electricity Supply Code, 2011, namely.

#### Chhattisgarh State Electricity Supply Code (Second Amendment), 2018

#### 1. Short Title, Definition and Commencement :

- (1) These amendments may be called the "Chhattisgarh State Electricity Supply Code (Second Amendment) 2018".
- (2) They shall come into force with effect from the date of their publication in the official Gazette.
- (3) All other words and expressions used in this Code, but not defined, shall have the same meaning as is in the Chhattisgarh State Electricity Supply Code, 2011 (herein after referred to as the principal code).

#### 2. **Regulation 1.6 of the Principal Code is substituted by the following:**

- 1.6 The Commission shall constitute an Electricity Supply Code Review Committee (Review Committee) to review this Supply Code along with Regulation for Redressal of Consumer Grievance on regular basis. The Review Committee shall consist of following members :-
  - (a) Executive Director / Chief Engineer (O&M), CSPDCL, Distribution Licensee of the State will be ex –officio Chairperson of the Committee.
  - (b) Executive Director / Chief Engineer (Commercial & planning) CSPTCL, State Transmission Utility (STU) will be ex –officio member of the Committee.
  - (c) One representative nominated by other Distribution licensees- member
  - (d) LT consumers, HT consumers, EHT consumers, their associations and any consumer groups; and any other interested group including NGO as the Commission may think fit Member.

Provided that proceedings of review committee shall not be repealed merely on the ground of existence of any vacancy or defect in constitution and Commission's decision on such matter shall be final and conclusive.

Note: Tenure of Members mentioned at (c) & (d) shall be for a period of Two years.

#### 3. **Regulation 1.7 of the Principal Code is substituted by the following:**

1.7 The Chairman of the Review Committee shall appoint an officer as Member Secretary. The concerned licensee shall provide all the required support, administrative or otherwise to the Committee in discharge of its functions.

#### 4. Regulation 2.1 sub regulation (o), (ww) & (ccc) of the Principal Code is substituted by the following:

- (o) 'Connected Load' means aggregate of the manufacturer's rating of all energy consuming devices in the consumer's premises, which can be simultaneously used. This shall be expressed in KW or HP and can also be determined as per the procedure laid down in Regulation 5.48 on 'Rating of Installations' in this Code.
- (ww) 'Rural Areas' means the rural areas as notified by the Government of Chhattisgarh.
- (ccc) 'Urban Areas' means the areas other than rural areas.

#### 5. New definitions (ddd), (eee) & (fff) shall be added after (ccc) of the Principal Code as follows:

- (ddd) 'Normal Connection' means the electricity connection where the distance between distribution mains and point of supply is within 30 meters and no addition /augmentation/up-gradation of existing distribution mains is required.
- (eee) 'Extension Cases' means all cases not covered under the scope of normal connections.
- (fff) 'Supply Affording Charge' means the cost of extension, up-gradation and strengthening of the distribution system for meeting the demand of the consumer.
- 6. Regulation 3.4 of the Principal Code is substituted by the following:
  - 3.4 The supply voltage-wise minimum and maximum contract demands shall normally be as follows.

| Supply Voltage | Minimum Contract Demand | Maximum Contract Demand |
|----------------|-------------------------|-------------------------|
| 230 volts      | _                       | 3 KW                    |
| 440 volts      | Above 3 KW              | Up to 150 HP or 112 KW  |
| 11 KV          | 60 KVA                  | 500 KVA                 |
| 33 KV          | 60 KVA                  | 15000 KVA               |
| 132 KV         | 4000 KVA                | 40000 KVA               |
| 220 KV         | 15000 KVA               | 150000 KVA              |

Provided that due to technical reasons, the licensee may relax above provision after due approval of the Commission. Metering of LT connections above 100 HP shall be provided on HT side. The HT and EHT consumers having contract demand exceeding the maximum limit as prescribed above, shall be levied additional charges as specified by the Commission in relevant tariff order.

#### 7. **Regulation 4.3 of the Principal Code is substituted by the following:**

4.3 The cost of extension of distribution mains and extension/up-gradation of the system required for meeting demand of new consumers and load enhancement of existing consumers shall be as per the provisions made in Miscellaneous and General Charges as approved by the Commission in accordance with Section 46 of the Act.

Provided that the licensee shall recover supply affording charge from all consumer categories other than Agriculture for meeting the demand requisitioned, whether it is normal connection or extension case.

#### 8. **Regulation 4.4 of the Principal Code is substituted by the following:**

4.4 In case of release of LT industrial connection, either new or enhancement of existing load, which requires augmentation of capacity of existing transformer or installation of a separate transformer, the consumer shall provide land/room with easy access for housing the transformer substation and switchgears free of cost for which no rent or premium shall be payable by the licensee, in case it is not possible to setup the substation in the public land.

#### 9. **Regulation 4.8 of the Principal Code is substituted by the following:**

4.8 In case, release of LT connection involves extension of distribution system or otherwise, the laying of work of service line shall be got done by the consumer through authorized licensed electrical contractor and submit the test report to the licensee on its demand.

#### 10. **Regulation 4.9 of the Principal Code is substituted by the following:**

4.9 In cases, where extension of distribution mains is required, the licensee may complete the line extension (beyond 30 m) work after realizing the cost of extension and supply affording charges as specified in the Miscellaneous and General Charges. However, in case, the consumer prefers to execute the entire line extension work through an authorized licensed electrical contractor as per layout, drawing and design approved by the licensee, in such cases, the consumer shall be required to pay supervision charges as approved by the Commission on the cost of materials plus labour charges in addition to supply affording charge. This asset on completion of entire line extension work be handed over to the licensee and after release of connection, line will be owned and maintained by the licensee.

#### 11. **Regulation 4.15 of the Principal Code is substituted by the following:**

4.15 Application form for new connection must be accompanied with following documents:-

#### i) DLF/BPL purpose:-

- a) Identity proof containing photograph of applicant (as prescribed.)
- b) Document for ownership of premises / NOC from owner if applicant is tenant of the premises.
- c) For BPL purpose the prevailing BPL list approved by the state government

#### ii) NDLF purpose:-

- a) Identity proof containing photograph of applicant (as prescribed.)
- b) Document for ownership of premises/NOC from owner if applicant is tenant of the premises.

#### iii) Agriculture/Allied Agriculture purpose:-

- a) Legal document for ownership/possession of premises
- b) Identity proof containing photograph of applicant (as prescribed.)

#### iv) Industrial purpose:-

- a) Legal document for ownership/possession of premises
- b) Authority letter in case if applicant is partnership firm/company and photo identity proof in case if applicant is a proprietary firm.

#### v) Public Utility purpose:-

a) No document

#### 12. **Regulation 4.16 of the Principal Code is substituted by the following:**

4.16 Registration-cum-processing fees as decided by the Commission shall be levied for new connection/load enhancement. These charges shall not be refunded by the licensee but will be adjusted in future energy bills.

#### **Proof of Identity:-**

Any of the following self attested documents shall be considered as acceptable proof of identity:(A) If the applicant is an individual:

- If the applicant is an individual:(i) Electoral identity card;
- (ii) Passport;
- (iii) Driving license;

- (iv) Ration card;
- (v) Photo identity card issued by Government agency
- (vi) PAN card;
- (vii) Photo Certificate from Sarpanch or any village level Government functionary like Patwari/ Postmaster/In-charge of primary health centre etc;
- (viii) Aadhar Card
- (ix) Manrega Employment card
- (x) Pension document having photograph
- (xi) Bank passbook having photograph
- (xii) Health Insurance Card
- (B) If the applicant is a company, trust, educational institution, Government department etc, the application form shall be signed by a competent authority along with a relevant resolution /authority letter of the institution concerned.
- Note: The licensee may ask for the original documents from the consumer for verification.

#### 13. **Regulation 4.17 of the Principal Code shall be deleted.**

#### 14. **Regulation 4.33 of the Principal Code is substituted by the following:**

4.33 In case the consumer prefers to execute the line extension work by himself the consumer shall pay the applicable supervision charge as approved by the Commission from time to time along with supply affording charge. The consumer shall give advance intimation in writing to the licensee about commencement of extension work for taking up necessary supervision of the work by the licensee. The consumer shall have to obtain necessary statutory clearance in advance before commencement of the work. The consumer shall also complete the extension work within the time schedule prescribed in Regulation 4.58 of this Code, and shall intimate the date of completion of extension work in writing to the licensee.

#### 15. **Regulation 4.50 of the Principal Code is substituted by the following:**

4.50 Consumers desirous of getting power supply from dedicated feeder may request for such facility to the licensee. The dedicated feeder may be extended from the substation to the consumer's point of supply if feasible. In such cases the consumer shall be liable to pay the cost of bay and all protection switchgears and its accessories provided at the substation for this feeder in addition to the cost of laying of the feeder and supply affording charge. In case the consumer prefers to execute the work of laying of the feeder himself, the consumer shall execute the work through "A" class Electrical Contractor after paying the supervision charges to the licensee. On receipt of such request, the licensee will check the feasibility based on merit of providing a dedicated feeder to the consumer's premises. Such dedicated feeder shall be the property of the licensee and shall be maintained by the licensee. Such feeder shall not be used to extend supply to any other consumer within the initial period of two years from the date of its commissioning without written consent of the consumer who has paid the cost of line and bay.

#### 16. **Regulation 4.51 of the Principal Code is substituted by the following:**

- 4.51 Assessment of light and fan load for LT connections:
  - (A) For assessment of load of a building/group of buildings or multi consumer complex, the following norms shall be adopted:-

#### (i) Residential Use

| (a) | For even | ery 250 sq.ft. built up area or part thereof -<br>Municipal Corporation (Nagar Nigam) | 1.00 KW |
|-----|----------|---|---------|
|     | (ii)     | Municipal Committee (Nagar Palika)  | 0.75 KW |

| (b)   | For every 400 sq.ft. built up area or part thereof -<br>(i) Nagar Panchayat / Grampanchayat   | 0.50 KW |
|-------|---|---------|
| (c)   | Houses for economically weaker section (EWS)<br>being constructed under any Scheme of the<br>Govt., for every 400 sq.ft. built up or part thereof:- | 0.50 KW |
| Non F | Residential Use   |         |
| (a)   | For every 200 sq.ft. built up area or part thereof -  |         |
|       | (i) Municipal Corporation (Nagar Nigam)   | 1.00 KW |
|       | (ii) Municipal Committee (Nagar Palika)   | 0.75 KW |
|       | (iii) Nagar Panchayat / Grampanchayat   | 0.50 KW |
| (b)   | For every 1000 sq.ft. built up area or part thereof   | 1.00 KW |
|       | for Shed / Godown / School / Dharamshala /  |         |
|       |   |         |

(B) For assessment of load of a residential plot and non residential plots in the housing colony, the following norms shall be adopted:

#### (i) For Residential plots

| (a)                 | For every 300 sq.ft. plot area or part thereof - |   |                               |  |  |
|---------------------|--|---|-------------------------------|--|--|
| (4)                 | (i)  | Municipal Corporation (Nagar Nigam)   | 1.00 KW                       |  |  |
|                     | (ii)   | Municipal Committee (Nagar Palika)  | 0.75 KW                       |  |  |
| (b)                 | For ev   | rery 500 sq.ft. plot area or part thereof -   |                               |  |  |
|                     |  |   | 0 50 1/11                     |  |  |
| For N               | (i)<br>[on-Resid                                 | Nagar Panchayat / Grampanchayat   | 0.50 KW                       |  |  |
|                     | on-Resid   | lential plots   | 0.50 K w                      |  |  |
| <b>For N</b><br>(a) | on-Resid   | lential plots very 200 sq.ft. plot area or part thereof -   |                               |  |  |
|                     | on-Resid   | lential plots   |                               |  |  |
|                     | on-Resid   | lential plots<br>very 200 sq.ft. plot area or part thereof -<br>Municipal Corporation (Nagar Nigam) | 1.00 KW                       |  |  |
|                     | For ev<br>(i)                                    | lential plots very 200 sq.ft. plot area or part thereof -   | 0.50 KW<br>1.00 KW<br>0.75 KW |  |  |

#### Note:

(ii)

- (i) The aforesaid norm for assessment of load shall not be applicable where consumer applies for demand base tariff connection.
- (ii) Load assessment shall be done as per the plan approved by the competent authority for housing colony/multi consumer complex.
- (iii) The load of the common facilities like lift, water pump, street lights etc. shall be considered as declared by the developer/builder/ society/consumer.
- (iv) The aforesaid procedure for estimation of load is for the purpose of bringing about uniformity in the assessment of the load and for providing infrastructure. However, security deposit etc. shall be worked out on the basis of the actual load as requested by the consumer and individual consumer(s)/multi consumer complex and housing colony(s).

- (v) For the purpose of computation of load, the built up area of individual consumers in the case of residential multi-consumer complexes shall be taken whereas in the case of non-residential multi-consumer complexes the entire built up area of the complex shall be considered. However, the applicant may apply for more than computed load based on his actual need and in such cases the infrastructure is to be developed for the load requisitioned.
- (vi) After handing over of electrified multi consumer complex/housing colonies, if individual applicant (like house owner, shop owner etc) applies for load more than the assessed load or computed load, the applicant shall be treated as per Regulation 4.3 for the enhanced load. Provided that individual applicant (like house owner, shop owner etc) Shall not pay any separate supply affording charge on the already assessed load or computed load at the time of individual connections.
- (vii) The owner/builder /developer can apply for the external electrification of the project in phased manner for which supply affording charge shall be applicable on assessed /applied load of that phase whichever is higher. However land for construction of substation required or otherwise should be assessed on the basis of the entire approved plan and land shall be taken over before electrification of first phase.

#### 17. **Regulation 4.52 of the Principal Code is substituted by the following:**

#### 4.52 Supply to Multi-Consumer Complex and Housing colonies – Special conditions:

- (i) A building or a group of buildings which normally require(s) one or more than one LT connections for a total load of 50 KW or above, assessed as per Regulation 4.51 of this Code, shall be treated as multi consumer complex for the purpose of electric supply. A multi consumer complex shall include residential, non residential and commercial complexes, housing colony, office complexes, educational and training institutions etc.
- (ii) Supply to a multi-consumer complex shall be arranged through a separate distribution transformer of adequate capacity but not less than capacity of 100 KVA on a space provided by the applicant. In case of higher capacity the distribution transformer should be of a capacity which is generally used by the Distribution licensee.
- (iii) The external electrification such as extension of 11 KV line, distribution transformer substation and laying LT lines/cables within the colony shall be done by developer/ builder/ housing society/group of consumers/ consumer, who applies for the connection at it's own cost.
- (iv) In case, 33 kV or 11 kV additional bay is required at existing/new proposed 33/11 kV or 132/33 kV S/S as the case may be, the cost of additional bay along with associated equipments shall be borne by the licensee.
- (v) If the applicant wants to construct indoor transformer sub-station then applicant may do so provided that transformer shall be of dry type apart from being energy efficient and all safety measures as per prevailing rules and regulations should be taken up and followed as required. In such case, cable required for connecting overhead line of the licensee to HV terminal of indoor transformer shall be provided by applicant. Further, in all such cases applicant shall have to provide additional transformers, one each of different type/capacity of installed transformers to the licensee for the purpose of meeting exigencies.
- (vi) If an applicant wants to lay 11 KV and/or LT line through underground cable within the colony beyond the sub-station or distribution transformer, it shall be permitted to do so subject to the condition that the relevant Indian Standards are followed. Any distribution transformer installed by the applicant should be of capacity which is generally used by Distribution licensee and its entire cost shall be borne by applicant.

- (vii) If the load exceeds 1500 KW but not more than 5550 KW assessed as per Regulation 4.51, the applicant shall provide necessary land measuring not less than 40 x 30 meters and for load above 5550 KW up to 10000 KW land measuring not less than 50 x 40 meters at token premium of Re.1/- for construction of 33/11 KV substation by the licensee at it's own cost. The location of the substation shall be decided by the Engineer in-charge of the area in consultation with the applicant
- (viii) The applicant shall pay supply affording charges as per Miscellaneous and General Charges approved by the Commission.
- (ix) A building/group of buildings come(s) under the category of multi consumer complex or housing colony due to additional construction or additional requirement of load, in such cases licensee shall dispose the application as specified in above regulations considering the total load of such multi consumer complex/housing colonies including all phases (existing and proposed)
- (x) If assessed load is more than 10000 KW as per Regulation 4.51 for a Multi-Consumer Complex and Housing colonies, modalities for supplying electricity to such complex/ colony shall be decided by Commission on case to case basis on request of licensee.

#### 18. Regulation 4.55 sub Regulation (vi) of the Principal Code is substituted by the following:

(vi) The fixtures etc. shall be supplied by the consumer and replaced by the licensee within 7 days of receipt. The timer shall be set to switch on street lights fifteen minutes before sunset and switch off the street lights fifteen minutes after sunrise. The consumer shall carry out switching on and switching off of street light/replacement of bulbs/timer etc on the poles. Maintenance work of Special Street light support such as on tubular support, high mast light with underground wiring etc executed by local body shall be done by local body only.

#### 19. **Regulation 4.56 of the principal code shall be deleted:**

#### 20. Regulation 4.58 sub Regulation 2(c) & (d) of the Principal Code is substituted by following:

| Sl. No. | Type of Service  |      | Type of Service   | Time Limit for Rendering<br>the Service |  |
|---------|--|------|---|---|--|
| 2       | (c) Completion time for extension of we and finalization of agreement. |      | letion time for extension of works after payment nalization of agreement.   | 90 Days                                 |  |
|         | (d)  | (i)  | Issue of three months notice after completion of extension work by the licensee with installation of meter and metering equipment.            | 7 days                                  |  |
|         |  | (ii) | Release of load after completion of extension work<br>by licen see and submission of clearance from<br>Electrical Inspector by the applicant. | 7 days                                  |  |

#### 21. Regulation 4.59 sub Regulation (i) & (x) of the Principal Code is substituted by the following:

(i) Any person requiring supply of electricity for a time dependent purpose like construction activities, exhibitions, trade fares, marriages etc. which is temporary in nature may apply for temporary power supply in the prescribed form (Annexure- 1 or 2) along with documents prescribed in Regulation 4.16 and 4.17 of this Code. The applicant shall also furnish the proof of occupation of premises or NOC from owner of premises as the case may be. If the supply is required at a place owned by local authority, NOC from local authority is required. A temporary supply shall be initially for a period maximum up to two years subject to extension based on technical feasibility at the time of extension.

(x) For extension of the period of temporary supply, the consumer shall apply to the licensee in writing at least 7 working days before the date of expiry of temporary supply and the security deposit paid by the consumer, after adjusting outstanding dues, if any shall be duly treated as the security deposit for further period of extension after realizing additional amount required if any.

#### 22. Regulation 6.4 of the Principal Code is substituted by the following:

6.4 For any new service connection, the licensee may take a security deposit which shall be calculated on the basis of contracted load/contract demand in HP/KW or KVA as the case may be in accordance with the Supply agreement for various categories of consumers in the following manner:-

| S. No. | Category     | Assessed consumption in units per month<br>(30 days) for calculation of Security<br>Deposit                  |
|--------|--------------|--|
| 01.    | Domestic     | <ul> <li>i) 100 units per KW or part thereof</li> <li>ii) 25 units per 250 watts or part there of</li> </ul> |
| 02.    | Non domestic | <ul><li>i) 100 units per KW or part thereof</li><li>ii) 25 units per 250 watts or part there of</li></ul>    |
| 03.    | Water work   | 150 units per KW or part thereof<br>OR<br>110 units per HP or part thereof                                   |
| 04.    | Industrial   | 120 units per KW or part thereof<br>OR<br>100 units per HP or part thereof                                   |
| 05.    | Agriculture  | 100 units per HP or part thereof   |
| 06.    | Street light | 180 units per KW or part thereof   |
| 07.    | HT consumers | 250 units per KVA or part thereof  |

#### 23. **Regulation 6.5 of the Principal Code is substituted by the following:**

6.5 The security deposit shall be determined on the basis of assessed consumption as per Regulation 6.4 of this Code and shall be an amount equivalent to the estimated consumption of specific number of days, applying the prevailing tariff and other charges, as indicated in the following table: However HT consumers will be allowed to deposit 50% of the amount of security deposit assessed as per Regulation 6.4 before availing connection and the balance amount in maximum 6 (Six) equal installments along with monthly electricity bills.

| S.No. | Nature of Consumer   | No. of Days  |
|-------|--|--|
| 1     | Agricultural<br>i) permanent<br>ii) temporary                      | 90<br>For the entire period of temporary<br>connection, subject to maximum<br>of 90 days |
| 2     | Stone crusher, hot-mix plants                                      | 90   |
| 3     | Consumers unable to provide proof of legal occupation of premises. | 90   |
| 4     | Other consumers  | 60   |

Provided that if a new HT/ EHT consumer opts for payment of electricity bills in a 15 days payment option, the security deposit of such consumers shall be an amount equal to an estimated consumption of 45 days applying the prevailing tariff and other charges. Such consumers shall pay 50% of the assessed monthly electricity bill on the completion of 15<sup>th</sup> day of billing cycle. However, if such consumer once fails to pay the specified amount by the prescribed date, the consumer shall loose his privilege to pay the electricity bill on 15<sup>th</sup> day of billing cycle permanently and shall have to pay the security deposit as per the amount calculated on number of days as specified in the table above.

Existing consumers can also opt for 15 days payment option. Such consumers shall pay 50% amount of monthly electricity bill of the previous month on  $15^{th}$  day of the billing cycle. The excess security deposit of such consumers shall be adjusted by the licensee in maximum six equal installments of subsequent month's electricity bills.

#### 24. **Regulation 6.13 of the Principal Code is substituted by the following:**

6.13 The licensee shall pay interest on security deposit received in cash at the rate of 'Bank Rate' specified by Reserve Bank of India (RBI) from time to time.

#### 25. **Regulation 6.17 of the Principal Code is substituted by the following:**

6.17 The amount of interest shall be calculated in April every year for the preceding year. The interest amount so calculated shall be paid by way of adjustment in full against the monthly electricity bill for the month of May of that year and if so required in the bills for subsequent months. The licensee shall pay the interest on security deposit from the date of commencement of agreement and shall be payable till the agreement is terminated.

#### 26. **Regulation 7.9 of the Principal Code is substituted by the following:**

7.9 No application form for reduction of contract demand/contracted load for more than 50% shall be entertained by the licensee within the initial period of agreement, which is two years from the date of commencement of contract. However, reduction to the extent of 50 percent of the contract demand/contracted load subject to minimum contract demand as specified for respective voltage of supply as per Regulation 3.4 of this Code shall be permitted two times during the initial period of agreement of two years.

Provided that reduction of contract demands in respect of consumer who becomes captive/ non-captive load of a CPP shall be dealt as per provision in Regulation 12.14 of this Code."

#### 27. Regulation 7.11 (a) (b) &(c) of the Principal Code is substituted by the following:

- 7.11 On receipt of the application form for reduction of load/contract demand, the licensee shall take the following steps:
  - (a) The licensee shall examine the grounds stated in the application, verify the same and convey its decision within 15 days of receipt of the application. Any consumer, who is not satisfied with the decision of the licensee may make a representation for redressal of his grievances before Electrical Grievances Redressal Forum established by the licensee under section 42 (5) of the Act. Any consumer, who is aggrieved by non-redressal of his grievances under section 42(5), may make a representation for redressal of his grievances to Electricity Ombudsman appointed or designated by the Commission under section 42(6) of the Act whose decision shall be final subject to such remedy as may be available under any statute.

Provided that for HT and EHT consumers, where licensee has not communicated its decision in the application within 15 days from the date of receipt of application, sanction shall be deemed to have been granted & effect of reduction of load shall be given from first day of the billing month following completion of 15 days of receipt of application.

- (b) In case of LT connection, after receiving the decision conveyed by the licensee for sanction of reduction in load, he shall reduce his load and shall inform to licensee by submitting undertaking along with fresh test report from an authorized licensed electrical contractor). Subsequently, the licensee shall arrange for inspection within 2 days in case of urban and 5 days in case of a rural area. Thereafter, the licensee shall execute a supplementary agreement with the LT consumer. The reduction of load shall be made effective from the first day of the following billing month in which Supplementary agreement is executed.
- (c) In case of HT and EHT connection, effect of reduction of load shall be given from first day of the billing month following completion of 15 days of receipt of application. In case a consumer opts for reduction in contract demand at later date, which is exceeding 15 days from the date of application, the billing shall commence from the first day of the billing month for which the sanction has been accorded.

The applicant and licensee will ensure execution of supplementary agreement for reduction in contract demand within 15 days from the date of sanction. If the applicant fails to execute supplementary agreement within the stipulated period, the licensee may cancel the sanction for reduction of contract demand.

#### 28. **Regulation 7.14 of the Principal Code is substituted by the following:**

7.14 If a consumer, who has reduced his contracted load/contract demand due to any reason, desires to restore the load within one year of such reduction, it shall be permitted but such restoration shall be subject to the technical feasibility and the condition that reduction of load/demand shall not be permitted again within the initial period of agreement.

Provided that if such a consumer, after paying necessary supply affording charge/extension charges as the case may be, and executed the agreement with licensee for a particular contract demand and subsequently reduced his contracted demand/contracted load in accordance with the provisions of supply code due to any reason desires to restore the contract demand/ contracted load need not be required to pay supply affording charge for load enhancement to a maximum limit of contracted demand/contracted load availed initially, subject to technical feasibility. This facility will be given once till he remains connected.

#### 29. **Regulation 7.35 of the Principal Code is substituted by the following:**

7.35 After expiry of initial period of two years of agreement from the date of its commencement, the agreement shall automatically continue on year to year basis on same terms and conditions, provided that either party has not terminated the supply agreement subject to provisions of this Code.

#### 30. **Regulation 7.36 of the Principal Code is substituted by the following:**

7.36 If power supply to a consumer after expiry of initial period of agreement (irrespective of having entered into any supplementary agreement) remains disconnected for a period of two months for non-payment of charges or dues or non-compliance of any directives issued under this Code, the licensee shall issue a show cause notice in the format as per Annexure 6 within the specified period of fifteen days. In case no effective steps are taken by the consumer for removing the cause of disconnection and for restoration of power supply on expiry of the period of fifteen days the power supply agreement shall deemed to be terminated from the last day of the month of disconnection in which the supply has been disconnected

#### 31. **Regulation 7.40 of the Principal Code is substituted by the following:**

7.40 All consumers other than domestic, single-phase non-domestic and street light category can terminate the agreement after the expiry of the initial period of two years on giving at least one month's notice in the format as per Annexure-7 irrespective of having executed any supplementary agreement. One month time will be considered from the date of receipt of notice by licensee. The licensee shall arrange for special meter reading, at a mutually acceptable date, to facilitate preparation of the final bill of the consumer. The agreement shall be terminated on the last day of the billing month and the licensee shall raise the final bill accordingly.

**Illustration:** If one month notice dated 3<sup>rd</sup> Sep is served on 5<sup>th</sup> Sep to the licensee and billing cycle completes on 30<sup>th</sup> Sep then agreement will be terminated on 31<sup>st</sup> Oct. If one month notice is served on 15<sup>th</sup> Sep then also agreement will be terminated on 31<sup>st</sup> Oct i.e. date of termination shall be on last date of billing month after expiry of one month notice period.

#### 32. Regulation 10.22 of the Principal Code is substituted by the following:

- 10.22 (a) After temporary disconnection in case the consumer does not come up to get supply reconnect, by making payment of outstanding dues, the connection be permanently disconnected after termination of agreement by following the procedure as stated in Para 7.36/ 7.37 of this Code whichever is applicable.
  - (b) The licensee is entitled to recover old electricity dues in respect of a permanent disconnected connection of a consumer, from other existing electricity connection of same consumer within its area of supply.

#### 33. **Regulation 10.23 of the Principal Code is substituted by the following:**

10.23 In case a LT industrial/HT and EHT consumer who could not avail connection even after expiry of one month / 3 months notice period, as the case may be regarding availability of supply up to consumer's premises, consumer shall be billed at demand/fixed charges as per provision in relevant tariff order. When consumer comes up to avail connection after his readiness, billing already done may be revised based on following reduced load/demand ignoring actual contracted load/demand from the date of commencement of agreement and connection served after clearing the revised outstanding dues. The period of agreement be increased equivalent to the period for which billing on the basis of reduced load/demand is done.

| For LT industries up to 50 HP     | - | 10 HP  |
|-----------------------------------|---|--|
| For LT industries more than 50 HP | - | 20 HP  |
| For HT connection 33and 11KV      | - | 60 KVA   |
| For EHT connection 132 KV         | - | Contract demand or 4000 KVA whichever is less  |
| For EHT connection 220 KV         | - | Contract demand or 15000 KVA whichever is less |

#### 34. **Regulation 10.28 of the Principal Code is substituted by the following:**

10.28 In case the consumer mentioned in Regulation 10.26 above does not come up to avail supply till expiry of agreement period, the billing be revised on the basis of following reduced load/demand ignoring actual contracted load/demand from the date of disconnection till expiry of agreement period and subsequent billing be stopped.

| For LT industries up to 50 HP     | - | 10 HP  |
|-----------------------------------|---|--|
| For LT industries more than 50 HP | - | 20 HP  |
| For HT connection 33 and 11KV     | - | 60 KVA   |
| For EHT connection 132 KV         | - | Contract demand or 4000 KVA whichever is less  |
| For EHT connection 220 KV         | - | Contract demand or 15000 KVA whichever is less |

#### 35. **Regulation 10.29 of the Principal Code is substituted by the following:**

- 10.29 (i) If the consumer comes to avail supply after expiry of agreement period, it would be treated as new connection and shall be dealt accordingly after payment of outstanding dues if any.
  - (ii) Further in case of consumer availing supply through dedicated feeder, bay at licensee substation & dedicated line shall be utilized by licensee for its own purpose, if consumer does not come to avail the supply within a period of one year from the date of permanent disconnection /termination of agreement. Under such condition consumer shall have to bear the cost of bay & dedicated line. In case line and bay is available & remain unutilized, consumer shall have to pay the cost towards modification/rectification of the same to licensee along with the maintenance charge for the period such line equipment remind unutilized to the licensee.

#### 36. **Regulation 10.30 shall be added after Regulation 10.29 of the Principal Code:**

10.30 On permanent disconnection of an electricity connection having outstanding dues, a distribution licensee shall take recourse of the Chhattisgarh Government Electrical Undertaking (Dues Recovery) Act, 1961 (No.36 of 1961) towards the recovery of such outstanding dues, without prejudice to its rights to exercise other remedies in respect of provisions of this Code.

#### 37. Regulation 11.39 of the Principal Code is substituted by the following:

11.39 i) The methodology for assessment of consumption in case of theft of energy:-

#### Unit assessed: L x D x H x F where

- L = Load in KW (connected load found in the consumer's premises during the course of inspection)
- D = number of working days per month and shall be taken for different categories of use as below:
  - a) Continuous Process Industry 30 days
  - b) Non-continuous Process Industry 25 days
  - c) Domestic use 30 days
  - d) Agriculture 30 days
  - e) Non-Domestic (continuous) 30 days
    - Viz. Hospitals, Hotels and Restaurants,
      - Guest houses, Petrol pumps etc.
  - f) Non-Domestic (general) i.e. other than e) 25 days
  - g) Water works & Street Lights 30 days
- H= use of supply hours per day, which shall be taken for different categories of use as below:
  - a) Single shift working industry 8 hrs.
  - b) Two shift working industry 16 hrs.
  - c) Continuous process industry 24 hrs.
    - (i) Non-domestic including restaurants 12hrs.
    - (ii) Hotels, hospitals, guest-houses, Petrol pumps 20 hrs
  - e) Domestic 24 hrs.

d)

- f) Agriculture 18 hrs.
- g) Water works 8 hrs
- h) Street light 12 hrs

- F = load factor, which shall be taken for different categories of use as below:
  - a) Industrial 60%
  - b) Non-domestic 60%
  - c) Domestic 40%
  - d) Agriculture 50%
  - e) Water works 50%
  - f) Street light 50%
  - g) Direct theft (i) Domestic category 50%

(ii) All consumers other than domestic 100%

The working hours for the purpose of assessment of units consumed in the cases of theft of electricity for bonafide domestic use for operating domestic water pump, microwave ovens, washing machines, mixer, electric press, small domestic flour mill, vacuum cleaner, toaster, water purifier and petty domestic appliances excluding lights, fans, TV and refrigerator etc. shall not be considered for more than one hour working per day on full rated capacity. The duration of use in case of Air Conditioners, coolers and the Geysers shall be taken as six months during the year for all categories of users with the working hours per day and the load factor specified for that category.

#### ii) Assessment of energy in case of theft of electricity for temporary connections

In the case of temporary connection, the assessment of units consumed for theft of electricity shall be done as per the following formula:

Units assessed =  $L \times D \times H$ , where

L = Load (load found connected at the time of inspection) in kW,

D = No. of days for which supply is used, and

H = 18 hours for agriculture connections and 12 hours for others.

#### 38. New Regulations 12.25 and 12.26 shall be added after Regulation 12.24 of the Principal Code:

- 12.25 If CGPs/IPPs desire to construct a dedicated HT/EHT line for the purpose to inter connect their captive user and/or their own power plant with the permission of state government under section 68 of the Act, provision under supply code Regulation 4.20 shall not be applicable.
- 12.26 In case, CGPs/IPPs, connected through dedicated feeder with licensee's substation and has been permanently disconnected from grid, after expiry of initial period of agreement due to any reason, the bay and the line can be used by the licensee.

If such CGPs/IPPs apply for connectivity and the bay and line are lying unutilized, cost towards modification/rectification shall be borne by such CGPs/IPPs along with the maintenance charge for the period such line equipment remained unutilized.

If such CGPs/IPPs apply for connectivity and the bay and line have been partially or fully utilized, cost towards the bay and line and/or modification/rectification shall be borne by CGPs/IPPs along with the maintenance charge for the period such part of line remained unutilized.

आयोग के आदेशानुसार,

**(पी.एन.सिंह)** सचिव.